

Data Entry & Indexing Capabilities



- Over **1,000 FTE** supporting data entry & indexing processes
- Solutions combine software and services for optimum delivery
- Ability to scale up rapidly; transaction based pricing model enables flexibility to ramp up/down

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| Data Entry Annual Volume & Turn Time | Check Processing & Lockbox Operations 400M items 15 min to 5 days | Banking 1M documents 8 to 96 hours | Title Insurance 1.8 M documents 2 to 24 hours | Mortgage 900,000 documents 1 to 6 hours | Payment Processing 1M documents 2 to 48 hours |
| | Indexing Annual Volume & Turn Time | Mortgage 8 million documents 30 min to 2 hours | Title Insurance 2.1 million documents 24 to 72 hours | Banking 40 million documents 30 min and 5 hours | Payment Processing 2.2 million documents 9 hours |
| Data Research Annual Volume & Turn Time | Credit & Risk Document Preparation 7,500 renewals 24 hours | Credit & Risk Financial Statement Spreading 34,000 spreads 24 to 72 hours | Dispute Resolution 500,000 disputes 2 to 7 days | Global Payments ACH Returns 48,000 payments Same day | Fraud Detection 100,000 fraud alerts 24 hours |