

70% Quicker Property Search Reports using SmartProp®



The Customer

A Top 10 Lender Solutions Provider

Business Situation



Fluctuating volumes of Title Search requests for loan portfolios

Quality & Turn Time issues with existing suppliers

Solutioning



Use of **SmartProp®** for order placement, tracking and fulfillment

Use of multiple abstractor networks for best turn-times and prices

Execution



Deployed **independent teams** for sub-functions, and for **100% Quality Review**

Cross trained teams used to manage high volume batches

Continuous training programs

APPROACH

Value Delivered



Reduced turn time :

- **To 4.3 days** from 2 weeks for batches
- **To 1.2 days** from 3 days for regular orders

Customized Reports

Flat pricing offered for batches



Great month team! Definitely pleased with the performance

Director, Title Vendor Management