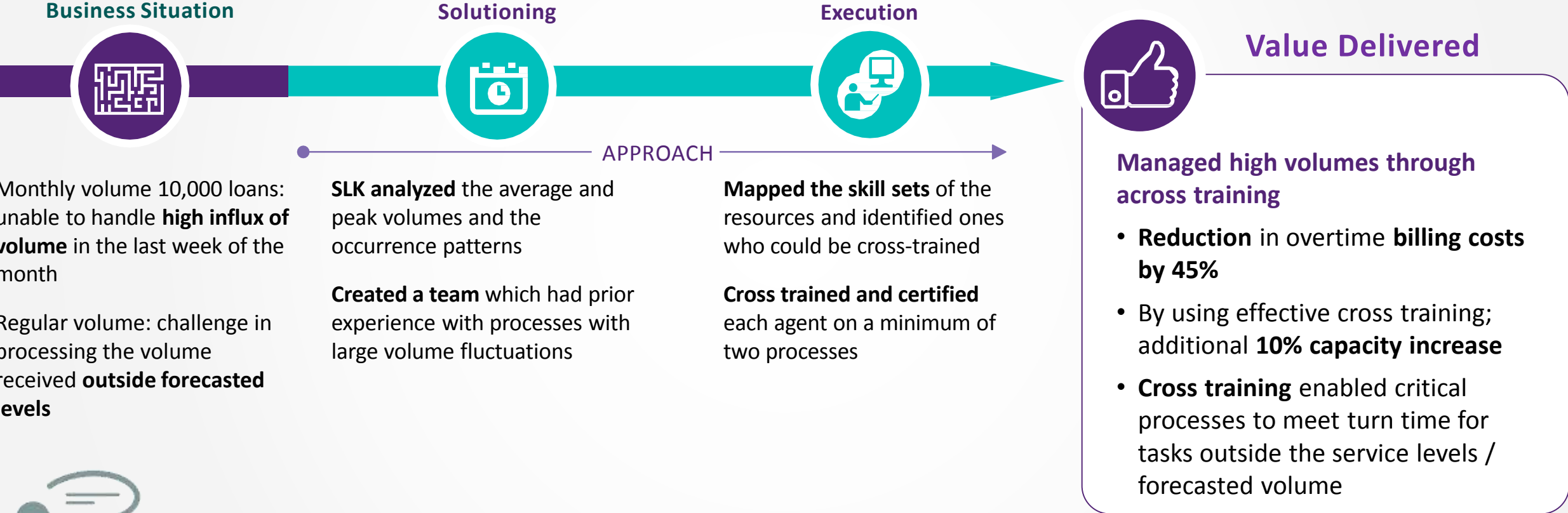


# 45% Overtime Reduction in Closing, Funding, RESPA Review & Post Closing Mortgage Operations by Cross Training



## The Customer

Residential Mortgage operations at a leading US Bank



*BIG THANKS to our SLK HUD Review and Funding team for closing/ funding 166 loans today. By pulling in additional resources you were able to deliver more than double your current daily capacity. It is this sort of agility that makes you a valued partner.*

**Mortgage Outsourcing Execution Manager**